

**Scan to make an
online payment.**



Make a Payment With Your Debit Card

See steps below to make a payment Online or Over the Phone (IVR) using your debit card with no additional fee.

Important Information:

- Loan payments must be made using a debit card.
- Payments are accepted up to \$10,000 per transaction.
- Multiple payments may be submitted if your payment exceeds \$10,000.
- Payments submitted after the 4:00 PM EST daily processing cutoff will be processed on the next business day.
- Keep your confirmation number for your records.

Steps to Make an Online Card Payment:

1. Visit the paybill.com/consumer?clientid=farmcredit.
2. Enter your Loan Account Number.
3. Enter the last four digits of your Tax ID number.
4. Click **Continue**.
5. Select the payment amount.
 - To pay an amount different than the amount due,
 - Choose **Different Amount** and
 - Enter your desired payment amount.
6. Enter your debit card information:
 - Debit card number
 - Expiration date
 - Security code (CVV)
 - Billing address
7. Enter your email address and, optionally, a mobile phone number to receive a payment receipt.
8. Click **Continue**.
9. Review your payment details.
10. Select the checkbox to accept the Payment Authorization.
11. Click **Pay** to submit your payment.
12. Once your payment is approved, you will receive a confirmation number. A confirmation email will be sent as well as a text message, if your mobile phone number was provided.
13. Select **Sign-Out**.

Steps to Make a Payment with Interactive Voice Response (IVR):

1. Dial **855-208-5089**.
2. Enter your **Loan Account Number** followed by the **#** key.
3. The IVR will confirm your Loan Number.
 - Press **1** if correct.
 - Press **2** if incorrect.
4. Enter the last four of your Tax ID number followed by the **#** key.
5. The IVR will confirm the Tax ID number.
 - Press **1** if correct.
 - Press **2** if incorrect.
6. The IVR will confirm the amount due and due date.
 - Press **1** to pay the amount due.
 - Press **2** to pay a different amount.
 - Enter the payment amount in dollars and cents.
 - Example: To pay **\$9,500.25**, enter **950025**.
7. Enter your debit card number followed by the **#** key.
8. Enter your card security code (the 3-digit code on the back of the card) followed by the **#** key.
9. The IVR will confirm the security code.
 - Press **1** if correct.
 - Press **2** if incorrect.
10. Enter the card expiration date as it appears on the card, followed by the **#** key.
11. Follow the prompts regarding your card billing address.
 - Press **1** if the card billing address is within the United States.
 - Press **2** if the card billing address is outside the United States.
12. If you selected **1**, enter the five-digit or nine-digit ZIP Code associated with the card billing address, followed by the **#** key.
 - If you selected **2**, proceed to Step 15.
13. The IVR will confirm the ZIP Code.
 - Press **1** if correct.
 - Press **2** if incorrect.
14. The IVR will confirm the last four digits of the card and the payment amount.
 - Press **1** to complete the transaction and receive a confirmation number.
 - Press **2** to use a different card.
 - Press **3** to change the payment amount.
 - Press **4** to cancel the transaction.
15. The IVR will provide a confirmation number.
 - Press **1** to end the call.
 - Press **2** to make a payment on another account.
 - Press **3** to hear the confirmation number again.